

When trying to go live, I get the error "Connection could not be established"

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Are you getting an error message that says "Connection could not be established" when attempting to go live? This most commonly happens when there is an issue with your live room. Follow these steps to reset your room:

- Click "Leave Room" at the bottom of your Live room
- Log out of MV
- Close your browser entirely
- Reopen a new browser
- Login in to MV again
- Create a new room and attempt to go live again

If you are still having trouble with your Live room, check out our other [Live Troubleshooting](#) steps! If all else fails be sure to reach out to us at help@manyvids.com.
