

I keep getting disconnected from MV Live

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Do you keep getting disconnected from MV Live? This typically occurs due to an issue with your internet connection or device.

Here are steps that may help resolve this issue:

- Click "Leave Room"
- Close your browser entirely
- Reopen a new browser, making sure to use Google Chrome in 'incognito mode'
- Login to your MV account
- Create a new live room and attempt to go live again

This will reset your MV Live room. If the steps above don't help, you can always try restarting your device, modem and/or router as this could resolve the issue.

If you are still having trouble with your MV Live feed, check out our other [MV Live Troubleshooting steps](#) and if all else fails be sure to reach out to us at help@manyvids.com.


