## [Member] How do I download my purchased vid?

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Depending on which device you are using the process may be slightly different, so locate your device below and follow the corresponding steps. Please note, if the vid is set to "Stream Only" by the Creator it will not be able to be downloaded.

We highly recommend the use of VLC media player when playing your downloaded vids.

## Desktop/Mac

- Go to the drop-down menu >Purchase History.
- Locate the vid, click on the 3-dots to the right of the vid and select <Download>.
- A pop-up box will appear where you can choose between downloading the Original file or a Compressed file.

• Right click on the file type of your choice (2-finger click on Mac) on 'Download Original' or 'Download Optimized' and click 'Save Link As' and choose your file destination.

## Android

- Go to the drop-down menu >Purchase History.
- Locate the vid and scroll to the right, click on the 3-dots and select <Download>.
- A new window will open where you will be able to choose between downloading the Original file or an Optimized file.
- Press <Download Original> or <Download Optimized> (Note: some vids may play at this point, others will require the following 2 steps).
- · Once the download is complete you will see 'Open In'.
- Select the media player of your choice.

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IPhone

- Download the VLC media player app in the App Store.
- Go to the drop-down menu >Purchase History.
- Locate the vid and scroll to the right, click on the 3-dots and select between downloading the Original file or an Optimized file.
- Hold down 'Download Original' or 'Download Optimized and then select <Copy Link URL>.
- On the VLC media player app, click on the cone icon at the top left (in some versions you will instead click <Network> at the bottom).
- · Select the 'Downloads' tab and paste the URL.
- Press the <Download> button below the link.

\*If you are encountering any issues with a purchased vid after download, contact help@manyvids.com