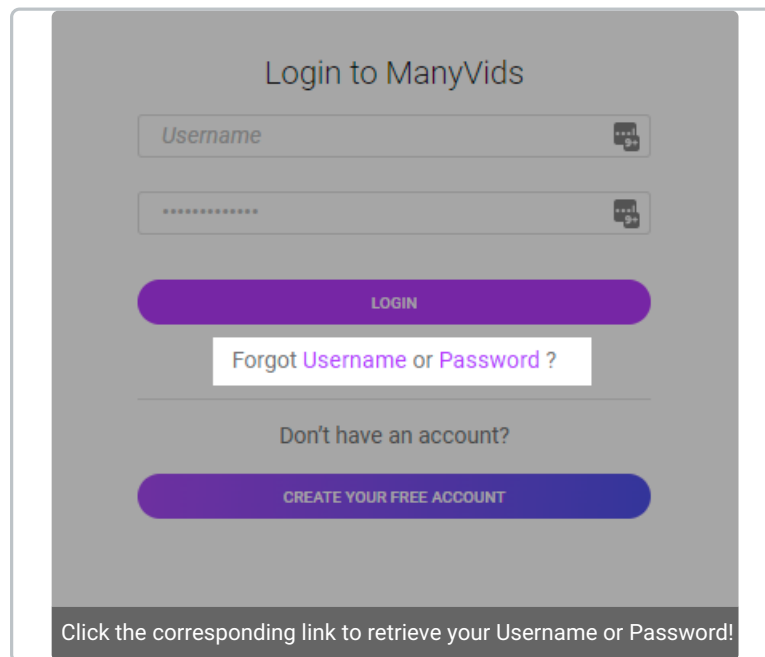


## I forgot my Username and/or Password.

Last Modified on 12/02/2022 3:22 pm EST

If you are looking to retrieve your username or password, you can do so by clicking either 'username' or 'password' next to "I Forgot Username / Password" at the login screen.

This will bring up a page asking you to enter your email. Please be sure to enter the email that is attached to your MV account, *most likely the email you used at signup.*



The screenshot shows the 'Login to ManyVids' interface. It features two input fields: one for 'Username' and one for a password (represented by dots). Below these fields is a purple 'LOGIN' button. A white box with a purple border highlights the text 'Forgot Username or Password?'. Below this box is a horizontal line, followed by the text 'Don't have an account?' and a blue 'CREATE YOUR FREE ACCOUNT' button. At the bottom of the form, a dark grey bar contains the text 'Click the corresponding link to retrieve your Username or Password!'.

The username or password will be sent to that email.

If you no longer remember the email attached to your account or no longer have access to that email, reach out to us at [help@manyvids.com](mailto:help@manyvids.com) letting us know the situation and we'll let you know what we need to locate your account and verify you as the owner to make sure you have access.

