

Why aren't my X auto-posts sending?

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Intro

If you [connected your X account to your MV account](#) but your auto-posts aren't appearing on X, the reason is almost always the caps X imposes on automatic posts.

X caps automatic posts

X has **several** caps that can prevent some auto-posts from appearing:

- Overall daily cap for MV is 10k posts--*this includes all posts from all accounts on MV*
- Overall monthly cap for MV is 300k--*this includes all posts from all accounts on MV*
- X caps auto-posts to 100 posts per user, reset every 15 minutes. **This cap includes posts from any other platforms you might be using.**

These caps are the cause of the overwhelming majority of issues with auto-posts, and if reconnecting your X (see below) doesn't work, then the issue is almost 100% caused by cap imposed by X. Due to the high volume of auto-posts sent out by MV, we regularly hit these caps.

If you have other sites that are sending auto-posts on your account, you can adjust your post frequency by going to your drop-down menu > Dashboard > Marketing Tools > X Promo Blaster as this is where you can change the frequency of your auto-posts for sales to see if it's set to your liking.

Relinking your X

NOTE: If this troubleshooting doesn't resolve the issue, it means that the MV is hitting X's auto-post caps. These caps are imposed by X and we aren't able to bypass them. See the previous section for details.

You can try to unlink and relink your X account to your MV Account, as this often solves any potential issues with MV's link to X. To do so, go through the following steps:

1. On X, go to Settings & Support > Settings and privacy > Security and account access > Apps and sessions > Connected apps > ManyVids App > "Revoke app permissions" (This must be done prior to relinking your account or the issue will persist).
2. On ManyVids, go to your drop-down menu > Dashboard > Marketing Tools > X Promo Blaster and remove your X URL, click 'Unlink X account' then save.
3. Add your X link again and hit Save, then click "Link X account", enter your X login credentials and hit "Authorize app".
4. Mark your posts as sensitive on X by going to your Settings > Privacy and Safety > Your posts > Mark as sensitive
5. After relinking your X, be sure to go to your drop-down menu > Marketing Tools > MV Promo Blaster to set your auto-posts to your liking.

I see other Creators' auto-posts. Why aren't they hitting X's post caps when I am?

The short answer is that they are!**Whether or not an auto-post appears is a matter of timing.**

X's post caps reset after a certain time period. This means there is a window in which auto-posts are possible. If a sale happens after the cap resets, but before we hit the cap again, then the auto-post will appear on X without issue.

If your posts aren't appearing, but other Creators' are, the reason is that their sales occurred before the post limit was reach.
