

Why does my Lovense toy have a weak connection?

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If your Lovense toy shows on your phone as having a weak connection, this issue is not related to ManyVids specifically so you may need to contact [Lovense Support](#) for further assistance. However, for maintaining a stable connection, Lovense give the following suggestions:

- Make sure the phone is facing towards your toy
- Remove your phone case
- Delete the Lovense Remote app from your phone (don't delete the Lovense Connect app as you'll need this to connect to MV)

If your Lovense toy is disconnecting from MV Live,[check here!](#)

If your Lovense icon is flashing yellow in your live room,[click here!](#)
