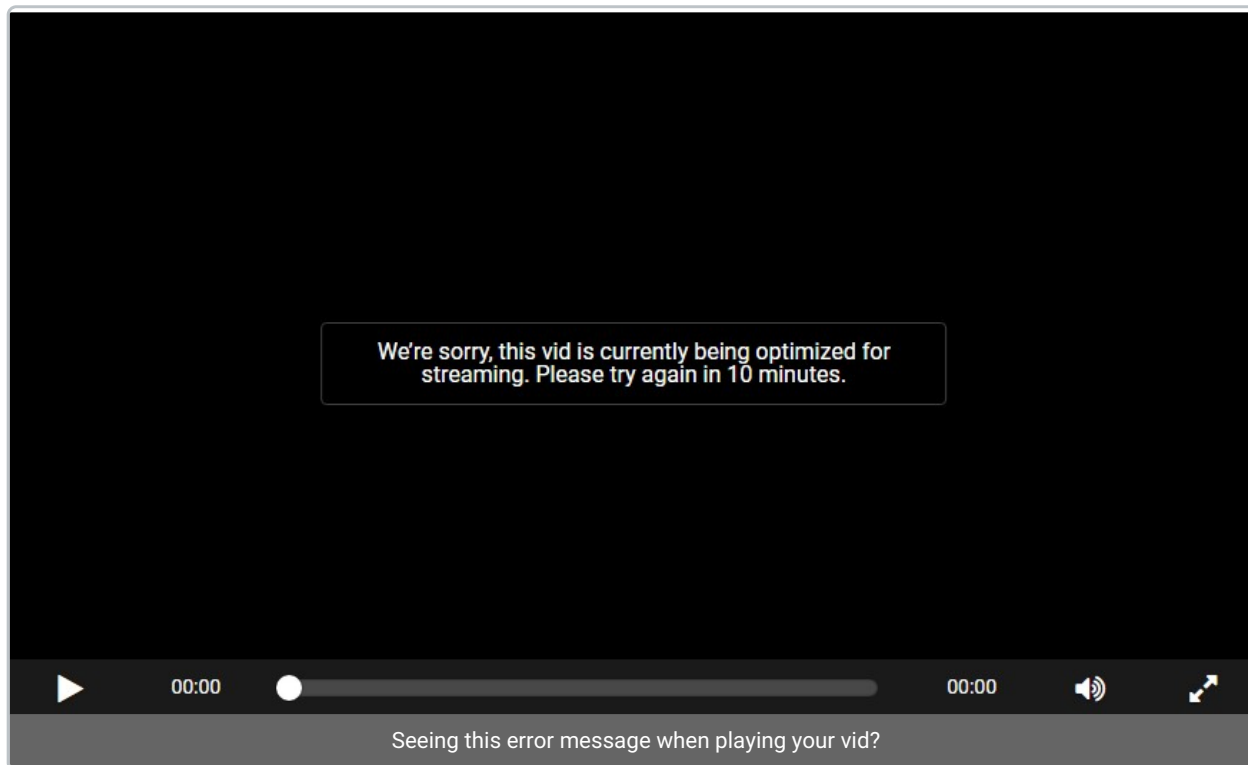


## [Member] I'm seeing the error message "Optimized streaming for this vid is currently unavailable" What should I do?

Last Modified on 08/03/2023 5:41 pm EDT

If you've recently purchased a vid and are running into this error:



When you encounter this error message when trying to play a purchased vid, the solution is very simple: just sit back and relax and **refresh the page after around 10-15 minutes**

If a vid hasn't been accessed in a while, it may need to be optimized. A short wait time is all that's needed for the best playback experience of your vid.

If you've allotted enough time and this issue and error message persists, please do reach out to us [atelp@manyvids.com](mailto:atelp@manyvids.com) and we'll be happy to look into it further.

