

Know Your Audience

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Although many types of Members will visit your live room, it's important to understand that all Members are potential customers. You may experience Members who are shy, who observe before interacting, and who are not sure what they're supposed to do. We all start somewhere!

If you have Members in your room who are silent or don't currently have tokens, there's a good chance that they're waiting for the right moment. Most of those Members will buy tokens once they know you better.

However, we also encourage you to control your room and not let anyone disrespect you. In the case that you experience a Member who is inappropriate, [you can ban them](#) and [report them to our MV Support Team](#). At ManyVids, we have a zero-tolerance policy for harassment and all platform users are expected to abide by our [Community Guidelines](#).
