

## Why do I get "This MV Profile has been blocked for your region" when trying to visit a Creator's profile?

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At times, you may attempt to access a Creator's profile and be met with the message "This MV Profile has been blocked for your region".

It is totally up to the Creators who they allow to access their profile and they can choose to block a region or country for whatever reason they see fit. We're sure that with over 100K active Creators, you'll be able to find other performers that are to your liking that you can access from your location!

If you have a pending order with a Creator who has since blocked your region, they can still fulfill the order, but if the order is past its fulfillment date (30 days unless otherwise stated) be sure to reach out to us at [help@manyvids.com](mailto:help@manyvids.com) with your Sales ID and we'll gladly assist you further.

